



QUALITY, ENVIRONMENTAL, ENERGY and HEALTH & SAFETY MANAGEMENT SYSTEM POLICY

NEINVER

NEINVER's objective is to offer its customers a value-added service of **global management and strategic consultancy of retailing**.

Therefore, NEINVER has developed a **Quality, Environmental, Energy and Occupational Health & Safety Integrated Management System** in accordance with ISO 9001, ISO 14001, ISO 50001 and ISO 45001 standards.

NEINVER's management is committed to:

- Apply environmental criteria with rational use of energy in planning and decision-making process, on issues that might affect the environment.
- Preserving the health and safety of its people, the safety of the facilities and the integrity of the environment.
- Providing a working environment for all employees that promotes safe and healthy working conditions, prevent accidents, incidents and occupational diseases
- Eliminating occupational risks and/or reducing them to acceptable levels.
- Ensuring optimal operating conditions of all facilities and the improvement of all managed properties.
- Promote good environmental and energy efficiency practices among suppliers and customers, supporting the purchase and design of eco-efficient products and services so as to improve the energy performance.
- Fulfilling customers' requirements, as well as other applicable legal and regulatory requirements regarding quality, environment, energy use and consumption, and occupational health and safety.
- Achieving top customer satisfaction within the provided services.
- Contributing to the environment by increasing energy efficiency, waste management and pollution preventing in all managed properties.
- Actively accept suggestions from customer and stakeholders to continuously improve the services offered.
- Ensuring contactors comply with all applicable requirements, especially those regarding health and safety, quality of the services, environmental and energy management.
- Assessing our suppliers in order to offer the best possible service to our clients and customers.
- Promoting the professional development of its employees throughout training and awareness programs, including them in achievement of environmental and energy efficiency objectives.
- Contribute to develop and share out scientific knowledge in order to improve energy efficiency and preserve the environment.
- Continuous improvement of the Integrated Management System by setting and achieving objectives that will be reviewed periodically.

This organization's Quality, Environmental, Energy and Occupational Health & Safety policy is available to all the stakeholders through the website www.neinver.com. Employees and people working on the company's mandate, are familiar with this policy and adhere to it. This policy is reviewed annually to keep it relevant and consistent.

Signed: Carlos González Martín
Managing Director, NEINVER



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ISO 9001:2015
ISO 14001:2015
ISO 45001:2018
ISO 50001:2011



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