



NEINVER

QUALITY, ENVIRONMENTAL, ENERGY & HEALTH AND SAFETY INTEGRATE MANAGEMENT SYSTEM POLICY

NEINVER's objective is to offer its customers a value-added service of **global management and strategic consultancy of retailing**.

For this, NEINVER has developed a **Quality, Environmental, Energy Management and Occupational Health and Safety Integrated Management System** in accordance with ISO 9001, ISO 14001, ISO 50001 and OHSAS 18001 standards.

NEINVER's management is committed to:

- Apply environmental criteria with rational use of energy in planning and decision making process, on issues that might affect the environment.
- Preserving the health and safety of its people, the safety of the facilities and the integrity of the environment.
- Eliminating occupational risks and/or reducing them to acceptable levels.
- Ensuring optimal operating conditions of all facilities and the improvement of all managed properties.
- Promote good environmental and energy efficiency practices among suppliers and customers, supporting the purchase and design of eco-efficient products and services so as to improve the energy performance.
- Fulfilling customers' requirements, as well as other applicable legal and regulatory requirements regarding quality, environment, energy use and consumption, and occupational health and safety.
- Achieving top customer satisfaction within the provided services.
- Contributing to the environment by increasing energy efficiency, waste management and pollution preventing in all managed properties.
- Actively accept suggestions from customer and stakeholders to continuously improve the services offered.
- Ensuring contactors comply with all applicable requirements, especially those regarding health and safety, quality of the services, environmental and energy management.
- Assessing our suppliers in order to offer the best possible service to our clients and customers.
- Promoting the professional development of its employees throughout training and awareness programs, including them in achievement of environmental and energy efficiency objectives.
- Contribute to develop and share out scientific knowledge in order to improve energy efficiency and preserve the environment.
- Continuous improvement of the Integrated Management System by setting and achieving objectives that will be reviewed periodically.

It is the employees' responsibility to comply with NEINVER's IMS Policy.

Signed: Carlos González Martín
Managing Director, NEINVER

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Sistema de
Gestión
ISO 9001:2015
ISO 14001:2015
ISO 50001:2011
OHSAS 18001:2007



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